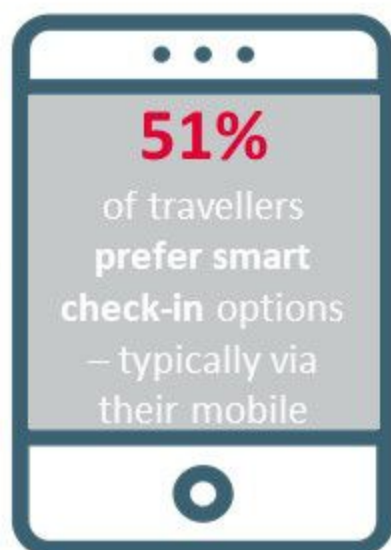


Using technology to deliver the ultimate airport experience



of passengers will pay for **last-minute extras** such as upgrades and additional baggage via their mobile



of travellers are not willing to wait more than 3 minutes to drop off baggage



72%

of passengers want to be kept informed via their mobile throughout their journey

60%



of passengers want an efficient queuing system

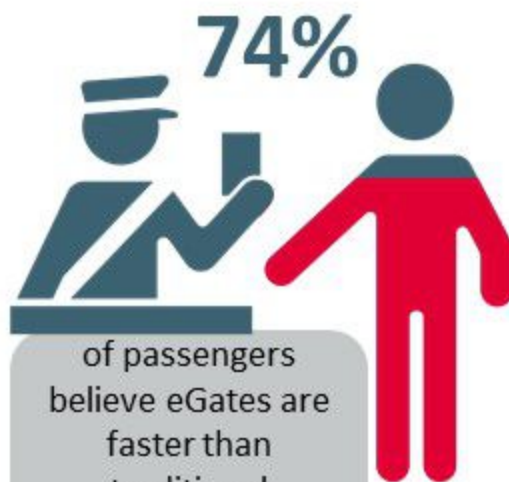
3 in 5

want real-time travel updates during disruption



53%

expect to be automatically re-booked if their flight is disrupted



of passengers believe eGates are faster than traditional passport control